



## Quality policy statement

Helios Towers (HT) principal business is the provision of tower space and power services to the mobile network operating community across the markets in which we operate.

Our Quality management System and specifically our Lean Six Sigma programme equip our local operating companies to consistently exceed our clients' expectations while delivering a program of ongoing operational improvement.

To achieve this goal Helios Towers shall:

- Engage and train personnel that are competent and knowledgeable to execute their roles and responsibilities effectively.
- Ensure that outsourced service providers working on behalf of Helios Towers offer services that meet both our expectations for quality, as well as those of our customers.
- Ensure compliance to relevant regulatory, industry and international standards including ISO 9001: 2015
- Continually improve the Quality Management System by establishing, reviewing and monitoring functional objectives periodically.
- Ensure that the policy is communicated and understood within the organisation and interested parties.

This policy shall be reviewed from time to time for its suitability to the company's goals

Authorised by:

A handwritten signature in black ink, appearing to read "Tom Greenwood", written over a horizontal line.

Tom Greenwood  
Group Chief Executive Officer  
6 June 2022